



Job Profile:

## Retreat Host

### About the Company

Origins Africa Yoga Retreat is a brand new premium lodge designed specifically for high-end international yoga retreats. It is set in beautiful 4-acre grounds on a spectacular hilltop, looking down over the town of Iringa to the west and a tranquil nature reserve to the east.

Every element of the lodge is designed around the ultimate retreat experience - immersing guests in nature and treating them to something truly special.

Our approach to hospitality is somewhat unique, especially in Tanzania. It is driven by blending the warmth and authenticity of traditional African hospitality, with the professional standards and luxury of premium hotels. What this creates is a high-end guest experience that is more human-centred, more memorable, and more culturally rich than our competitors.

We are headquartered in Edinburgh, in the United Kingdom.

### About the Role

The concept of a Retreat Host is unusual in Tanzania, and is a key element of delivering our particular style of high-end hospitality.

Instead of the more traditional hierarchy (having people in narrowly-focussed roles such as guest relations, housekeeping, servers etc, each serving a large number of guests) our Retreat Hosts each provide a wide-ranging hospitality service to a small group of guests. This is central to delivering the warm, friendly, professional service that we're proud of, helping guests to truly relax into their retreat.

As a Retreat Host, you will be assigned to a group of around 6-10 guests, and be responsible for their overall guest experience for the duration of their stay. Think of it as almost like hosting these guests in your home, but with high-end hotel standards of professionalism and service.



You will meet your guests on their arrival at either the airport or the lodge, give them a warm welcome, settle them into their rooms and provide an orientation tour to help them make the most of the lodge facilities. You will remain their main point of contact throughout their stay - a friendly person who they know personally and can depend on for any assistance or guidance they may need.

Your daily routine will vary depending on each retreat group's itinerary and preferences, but will typically include:

- Housekeeping: Cleaning your guests rooms and ensuring they are always immaculate and welcoming for guests returning from the day's activities;
- Accompanying your guests on some activities (such as safaris or walking tours of the local town), where your guidance and help as a translator will be helpful;
- Cooking and Serving: We have a Head Chef and main kitchen to provide dinners and the core catering service, but you'll sometimes prepare breakfast or pack lunches for your guests, and/or help in the main kitchen.

## About You

Firstly, you'll be excited by what you've read above - keen to learn and prove you can deliver in this new kind of role.

You will have genuine passion for outstanding hospitality and customer service.

You'll be a naturally hard worker. The role includes working early mornings, evenings and often physically and mentally demanding days - all of which you will approach energetically and enthusiastically.

You'll be confident and an excellent communicator (with near-perfect English, spoken and written). You'll often be required to take charge, stepping to the front to control situations.

You'll be flexible, happy to embrace the fact that things change - a lot. If you want a set daily routine with fixed working hours and little need to think for yourself, this is not the role for you.



## Salary and Benefits

- Attractive salary.
- Performance-based bonus.
- Fair, paid time off: During a retreat, you're likely to work long and challenging hours, but this will be balanced with plenty of time to rest and recharge when you do not have guests.
- Training to the highest standards.
- A chance to be part of one of East Africa's most exciting premium tourist facilities.

## Application

To apply, please email your full C.V. and a covering letter to [opportunities@afrikeyogaretreat.com](mailto:opportunities@afrikeyogaretreat.com).

Your covering letter should be personal and set out why you believe you are right for this role and why you want to join our team. It must be entirely your own work (do not use A.I. or any other tools to assist you) and should not duplicate your C.V.